



Hillcrest News

April 23, 2019

- **Range Ball Procedure for Individual Buckets** – The process of paying for practice balls is the same – pay at the Golf Shop. You'll receive a slip of paper with a PIN to enter in the machine which then will deliver the number of balls paid for. Range ball machine is located by the cart barn on the ground level.
- **Range Card – How Do I Use It?**
 1. Place the appropriate size EMPTY bucket under the ball dispenser.
 2. Choose the size of bucket desired.
 3. Insert your range card into the slot and remove.
 4. Watch the balls drop into the basket and collect any that manage to escape.
 5. Retrieve your range card & balls and enjoy!

- **Meet Eric Dunn – Hillcrest 2nd Assistant Superintendent**



Ken Kirby & Will Herz of the grounds crew were pleased to announce that long time employee Eric Dunn has been named as the new 2nd Assistant Superintendent. This will be his 11th season at Hillcrest and they want to acknowledge his dedication and fortitude he has demonstrated in those years as well as wish him much success in his new role. Congratulations Eric on a well-deserved promotion!

- **Invitation to CGA Rules Seminar / Dalton Ranch Special Discount for participants**

Dalton Ranch has scheduled a CGA Rules Seminar Saturday April 27 at the Dalton Ranch Clubhouse open also to Hillcrest members. \$25 includes breakfast at 8AM, 9-1PM 2019 rules seminar. There is also a special discount rate offered to play 18 holes that day of \$50 for those participating instead of the usual \$125 / round.
- **Navajo Trail Open Tournament – 54 Hole Open June 14, 15, and 16**

The NTO is open for sign-ups. We are encouraging members to participate in this 3 day tournament *benefitting the Hillcrest Junior Golf Foundation*. It is a premier tournament in the 4 Corners region and we are looking forward to a challenging and fun filled weekend. Please consider supporting this tournament which showcases our beautiful golf course and supports junior golf.

Important Updates to Club Policies

The Board has done a thorough review of Club Policies in light of the new business structure. We'd like to emphasize a few items that could affect you.

- A. No FIVESOMES will be permitted from April 1 through October 30th. Other times as the discretion of the Golf Shop personnel.
- B. Pace of Play – Expectations are that ALL groups should finish their 18 hole-round in under 4 hours & 15 minutes. 9 hole rounds should not exceed 2 hours & 5 minutes. Golf Course Player Assistants have the authority to enforce all rules & pace of play when necessary.
- C. **RESERVATIONS – Reservations made for more than 8 players will be considered a “GROUP” reservation. They will be allowed to be made as long as they adhere to procedures as follows:**
 - 1. Final number of players must be submitted to the Golf Shop staff NO LATER than 72 hours in advance of their tee time reservation. Any slots not being used will be released.
 - 2. Names of ALL players in the group reservation need to be provided at the 72 hour deadline.
 - 3. Groups need to allow ‘singles’ or other people to be paired with their group if slots exist.
- D. NO-SHOWS: Failure to show up for reserved tee times may result in either restricted and/or revoked access to making reservations in the future.
- E. INCLEMENT WEATHER: In the event weather prevents a player from completing a round, fees will NOT be refunded after 4 holes played on 9 hole rounds and after 13 holes played on 18 hole rounds. Rain checks will be issued to the player upon request for both cart and green fees.

Why has the Board updated the policies for tee time reservations?

We saw a significant increase in no-shows and / or failures to cancel last year. This resulted in up to 10 tee times / day going unfilled, which was frustrating for those who tried to make a tee time and play but were told that all times were taken. This represents lost revenue to the club which we believe we can improve on with a few additions to the reservation process.