Hillcrest Golf Club Policies

Subject:	Golf Operations Policy	Policy #:	301
Last Reviewed:	September 16, 2026	Original Date:	4/21/2021
Approved:	September 22, 2026	Page:	1 of 5

I. PURPOSE

A. This document provides the general operational policies of the Hillcrest Golf Club. Club employees have the responsibility to enforce these policies. This ensures that golf course members and guests exhibit appropriate conduct while using the facilities, as well as the playability of the golf course.

II. GENERAL GOLF OPERATIONS

A. All golfers acknowledge that they will abide by the Hillcrest Golfer Code of Conduct and Dress Code Policy.

B. No fivesomes will be permitted from April 1st through October 31st. Outside of this period, fivesomes are generally not permitted and may be approved by Golf Shop personnel only in rare circumstances when course activity and pace-of-play conditions reasonably allow.

C. Pace of play expectations are that all groups should strive to finish their 18-hole round in 4 hours and 15 minutes. Their 9-hole rounds should not exceed 2 hours and 5 minutes.

D. Golf Course Personnel have the authority to enforce all rules & pace of play as they determine is necessary.

E. Outside Alcohol and Coolers

1. Outside alcoholic beverages are not permitted on Hillcrest Golf Club property. All alcoholic beverages consumed on Club property must be purchased from Hillcrest Golf Club.
2. Personal coolers are not permitted on the golf course. Exceptions may be approved for medical or dietary needs.

F. Cancellations

1. In the event of a tee time reservation needing to be cancelled, golfers should do so in a timely manner. The earlier Hillcrest staff receives the cancellation notice, the better chance the general public will have to fill that time.
2. All reservations that are not cancelled with 24 hours will be subject to the No-Show penalty procedure listed below.

G. No-Show Procedures

1. Failure to show up for reserved tee times will result in either restricted and/or revoked access to making reservations in the future.

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H. Inclement Weather and Rain Checks

1. Inclement Weather - In the event inclement weather prevents a player from completing a round, rain checks may be issued for applicable green fees and cart fees. Determination of qualifying inclement weather conditions will be made by Golf Shop personnel. No rain check or refund will be issued after four holes played on a 9-hole round, or after thirteen holes played on an 18-hole round.
2. Request for Rain Check - Rain checks are not issued automatically. A player must request a rain check from Golf Shop personnel when discontinuing play due to inclement weather. Players who leave the course without requesting a rain check should not assume that a credit has been issued on their account.
3. Rain Checks and Refunds - Rain checks provide credit toward a future round of golf and are the standard method for addressing qualifying weather interruptions. All rain checks expire at the end of the golf season in which it was issued. Refunds are generally not provided but may be authorized by Golf Shop management in exceptional circumstances.
4. Non-Weather Interruptions - Rain checks are intended for qualifying weather interruptions and are not generally issued when a player chooses to discontinue a round for personal reasons or convenience. Golf Shop management may, at its discretion, issue a rain check or refund when a player must discontinue a round because of a legitimate emergency, medical issue, or other extraordinary circumstance. Such accommodations are exceptions to the standard policy and will be considered on a case-by-case basis.

I. All personal and private property left on the premises of Hillcrest shall be at the owner's risk. No responsibility for safekeeping or loss shall be attached to the Hillcrest Golf Club.

J. Political campaigning and/or solicitations of any kind are prohibited from Hillcrest Golf Club property including the boundary fence.

K. Children on Course

1. Junior Golfer rates are restricted to persons under 18 at the time of purchase.
2. Junior golfers may ride in golf carts subject to the Golf Cart Policy. Only individuals with a valid driver's license are permitted to operate a golf cart.
3. Children are defined as persons under the age of 11.
4. Children must be supervised by an adult at all times while on the golf course, practice areas or in the clubhouse.

5. Non-playing children may accompany a playing group when supervised by an adult.
6. Children between the ages of 5 and 10 may play if accompanied by an adult and hold a Junior Membership or have paid a Junior Golfer rate.
    a) Children in this category count as a member of the playing group and is included in the maximum permitted group size. A group of four other players may not add a child golfer as a fifth player.
    b) All playing groups, including those with children, are required to follow the pace of play guidelines.
    c) A junior golfer under the age of 10 who demonstrates sufficient skill, course awareness, and ability to maintain pace of play may be permitted to play without adult supervision with prior approval from Golf Shop management.

L. Animals on Club Property

1. Pets are not permitted on Hillcrest Golf Club property, including the golf course, practice facilities, clubhouse, restaurant, patios, and other Club facilities.
2. Service animals and service animals in training are permitted as required by applicable federal and Colorado law. Emotional support, comfort, therapy, and companion animals are not considered service animals for purposes of public access and are not permitted.
3. Service animals must always remain under the control of their handler. The handler is responsible for the care, supervision, and cleanup of the animal.
4. A service animal may be required to leave the property if the animal is not housebroken or is out of control and the handler does not take effective action to control it.
5. Animals may not be left unattended in vehicles parked on Hillcrest Golf Club property. If an unattended animal creates a safety concern, disturbance, or appears to be in distress, Hillcrest Golf Club may contact the animal's owner, Animal Protection, law enforcement, or other emergency services as appropriate.

M. Course Access - Non-golfing pedestrian traffic, including walking, jogging, and similar recreational use, is not permitted on the golf course or practice facilities except as otherwise permitted by Hillcrest Golf Club policy. Non-golfers are limited to designated public areas unless authorized by Hillcrest Golf Club staff.

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N. Overnight parking is not permitted in Hillcrest Golf Club parking lots without prior approval from Hillcrest Golf Club management.

O. Tee time reservations may be made online or by phone. Reservations open daily at 7:00 p.m. for the corresponding day of the following week. For example, tee times for the following Monday become available at 7:00 p.m. on Sunday.

P. Group Reservations

1. Reservations made for more than 12 players will be considered a "Group Reservation." Large tournaments would also adhere to the same procedures.
2. Group and large tournaments reservations may be permitted if the following procedures are adhered to:
    a) Final number of players must be submitted to the golf shop staff no later than 72 hours in advance of their reservation. Any number of slots not being used will then be released to the public for resale.
    b) Names of all players in the group reservation need to be provided at the 72-hour deadline.
3. Group reservations need to allow the availability of singles or other reservations to be paired with their group if slots exist.

Q. Golf Cart Policy

1. Walking is permitted at Hillcrest Golf Club unless otherwise restricted due to course or operating conditions.
2. Golf cart fees are charged per seat.
3. Players who elect to ride alone in a golf cart are subject to an additional single-rider fee of the posted cart rental amount for either 9 or 18 holes.
4. Only individuals with a valid driver's license are permitted to operate a golf cart.
5. Golf carts must be operated in accordance with all posted course rules, directional signage, cart restrictions, and instructions from Hillcrest Golf Club staff.
6. Golf carts, other than authorized staff carts, are not permitted beyond the designated parking lot gates.

R. Handicap Cart Flags

1. The blue handicap flags are only permitted to qualified players.
2. The golfer must provide proof of qualification before the first use of the flag each season by:

a) Having a disability license plate or placard, or
b) Providing a doctor's note specifying the need for the flag.

3. The golf shop will maintain the list of qualified players along with the flags to be distributed to the golfer at the beginning of each round and returned at the end of the round.

S. Golf Professionals may be invited as guests without green fees, cart fees, and trail fees by any member of the Board of Directors, Professional Staff, or Golf Maintenance Staff.

T. Club membership lists and/or addresses of members will not be submitted to any entity except the Colorado Golf Association.

III. WINTER SEASON

A. To minimize damage, the course will close from at least the first Monday in December of each year through February 28th of the following year. Any course openings during this time frame will be at the discretion of the Golf Course Superintendent.

B. Hillcrest Golf Club will allow cross-country skiing and snowshoeing during the winter months at the discretion and control of the Course Superintendent.

C. Ice skating and fishing are prohibited on course lakes whether or not signs are posted to that effect.